

10 July 2020

Dear Families,

I hope everybody is well and staying safe during these difficult times.

In respect of our recently-cancelled sports tour trip, I want to thank those who have contacted me, further to which I have provided an update below for your information.

We have continued our conversations with Masterclass and our insurers regarding refunds in respect of the cancelled trip and are now in a position to share further information with you.

Masterclass has issued the academy with a refund credit note, which we have been informed can only be exchanged for a cash refund from August. We have asked for an earlier refund, however we have been advised this is not possible. Our insurers have confirmed reimbursement of unrecoverable funds.

Therefore, we will be in a position to fully refund monies once we receive the refunds. We have been advised this will be during early August. Trustees met on Monday and considered options for reimbursing families sooner. However, whilst they understand the need to refund as soon as possible and are aware this may be causing stress to some families, the Trustees are bound by managing the use of public funds and are not permitted to use alternative funds for this purpose.

It is therefore regrettable that we will need to wait until the money is received prior to issuing refunds. Refunds will be processed upon receipt of the reimbursed funds.

Kindly note that our PE department is planning a new trip for May 2021 to provide your child with the opportunities they had hoped for this year. First priority will be for students who were due to go on the trip this year. Should your child choose to attend the trip in 2021, and you would like the money to be carried over, we will retain the refund and hold this towards the 2021 trip. We have not finalised costs at this stage, so please be aware there could be a cost variance, which we will let you know as soon as we have the details confirmed.

If you would like us to hold the refund towards the trip next year in lieu of a refund, please let us know by Wednesday 15th July by emailing your expression of interest to eranahan@themisbourne.co.uk.

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I know some of you are awaiting a refund sooner, however I hope you will appreciate we have to be prudent in the use of public funds and are not in a position to refund until the monies have been reimbursed to the school.

If you have any further questions, please do not hesitate to call or email us.

Kind regards



Ms L Kelly
School Business Manager



Mr M Lyons
Assistant Headteacher

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